

Yealink Statement

On 16 September 2023, Follow The Money published an article linking Yealink equipment to security problems. [Lydis](#), who have been Yealink's highly valued Dutch distributor for many years, was mentioned in the article.

Here at Yealink, a listed company ([stock code: 300628](#)), we have always been committed to the security of our products and technologies. As part of that commitment, Yealink conduct ISO/IEC 27001 certification and complete SOC2 Type1, SOC2 Type2, and SOC3 audit annually to assess our security and confidentiality. In August 2022, when it encounter an occurrence that there were gaps in our security, Yealink responded immediately with a series of additional precautions to guarantee that the data was, and is, protected. In addition to closing the gaps in the encryption tool and firmware for older models, we introduced the following measures:

- The security white papers for various products have been tightened.
- Third-party laboratories have run tests on all the relevant products again.

More information about Yealink's commitment to guaranteeing security is available on [this page](#).

Moreover, our business procedures always comply with the GDPR rules and local legislation and regulations. Our response and its results are excellent proof of Yealink's efforts and performance regarding security and on Yealink's ability to supply our clients with safe, stable products and services. Furthermore, our clients themselves regularly carry out pentests on our products, which they [pass without a problem](#) and all Microsoft-certified products must comply with [Microsoft's specific security requirements](#).

Yealink is a private, listed company that complies with all the current rules and standards applicable to public companies with which they demonstrate their corporate integrity and independence. Yealink has not been obliged by any government to disclose user data, and we will never allow that to happen. Yealink does not have the communication data of the equipment and therefore isn't able, contrary to what is implied, to share data with the Chinese government. Moreover, Yealink stringently observes the legislation and regulations of the countries with which we do business.

If you have read the Follow The Money article and still have questions about our security, please get in touch with us by email at security@yealink.com. Yealink's security team is ready to help and will be in touch as soon as possible.

On behalf of Yealink

