

\*Yealink WH6X Wireless DECT Headset Series

#### **MUSIC MODE**

Play good both in calling & music



#### **UPGRADE**

- · Added full-band music mode, 48K sampling rate (earphone & base) and stereo sound now are available for dual headsets;
- · Issue that no sound when playing right channel audio is optimized.

#### **HOW TO**

- · YUC: Advance Settings>Music Mode
- · Touch Screen: Advance Settings > Music Mode

\*For WH62/66

Yealink

### **MULTI EQ MODES**

Hear the reality and the clarity



#### **UPGRADE**

· Added the feature of Equalizer for Calls. Audio preference could be selected by Normal, Bass, and Treble(louder dB).

#### **HOW TO**

- YUC: YUC: Advance Settings>Equalizer for Calls
  - Touch Screen: Advance Settings > Equalizer for Calls

\*For All

### **VOLUME ADJUSTMENT OF BASE**

More personalized experience



#### **UPGRADE**

 Added the feature of adjusting the base ringtone volume separately is available from 0-15; 4 by default and 0 in mute.

#### **HOW TO**

 YUC: YUC: Basic Settings>PC Softphone/Deskphone >Base Ringtone Volume

\*For All



Added the feature that you can configure the date format and time format.

\*For WH66/67



Added a timeout mechanism for Bluetooth to be discovered.

\*For WH66/67



Added "Off" option for "Busylight" setting to save power.



Added the feature that you can turn on Comfort Noise using Yealink USB Connect.

\*For WH66/67



Supported the feature of Call Control with Softphone. You can turn off this setting using Yealink USB Connect if multiple softphones are installed.



Added the feature of USB Computer Audio. This setting determines when your headset receives audio from a connected PC.



Added the feature of Noise Suppression. The base can suppress the environment noises when in a call.

\*For WH66/67



Optimized user interface(UI) design with new dark mode in UC platform.

\*For WH66/67

### **TIPS**

- WH6X v30 is suggested to work with YUC(Yealink USB Connect) 0.33.32.0 version, YUC Downloading: https://support.yealink.com/en/portal/docList?archiveType=software&productCode=bee1001580dca0a2
- WH6X V30 is available for automatic upgrade in YUC.

### WHAT'S NEW IN OUR SUPPORT SERVICE



### **Maintenance Service**

**AMS System** for RMA Service

- · 2-year free warranty
- · Replacement delivery around 2-5 working days
- · Available for all users



### **Headset Compatibility**

### **Query Portal**

- · Broad compatibility with major platforms
- · Open to integrating new platforms



### Support Service

### **Ticket System**

- · 24\*5 On-line ticket support
- · Flexible support for urgent cases
- Dedicated specialist for projects



# Self-Service Support

## **Knowledge Base**

- · How-to Videos
- · How to Troubleshooting
- Comprehensive FAQ page

