

# Secure Yealink Service for Microsoft

## Teams Certified Device

Starting strategic partnerships in 2015, Yealink and Microsoft work together to bring Teams experience to every space with enterprise-grade and trustworthy quality. To enable seamless Microsoft Teams communication, Microsoft certified Yealink's full portfolio of devices solution.

Customers are able to manage Teams-certified device devices with [Microsoft Teams Admin Center](#) (TAC). And to offer customer with better experience, here are three kinds of **optional** and value-added service provided by Yealink:

- Yealink Automatic Firmware Update Service
- Yealink Device Management Service (YMCS/YDMP)
- Yealink Redirection and Provisioning Service (RPS)

		Automatic Firmware Update Service	YMCS	RPS
Teams Rooms on Windows	MVC 400 MVC 640 MVC 860 MVC 940 MVC S60 MVC S90	During the OOBE period, customers agree to the EULA ( <a href="#">End-User License Agreement</a> ) and then enable this service.	Disabled by default. To use this service, customers need to manually enable on web console.	Not supported
Teams Rooms on Android	MeetingBar A10 MeetingBar A20 MeetingBar A30 MeetingBoard 65 MeetingBoard 86 MeetingEye 500 DeskVision A24			Disabled by default
Teams Phones on Android	MP52 MP54 MP56 MP58 VP59 CP965			Enabled by default
Room IoT Devices	RoomPanel RoomPanel Plus RoomCast			Disabled by default

## **Yealink Automatic Firmware Update Service**

A firmware update improves the functionality and features of devices. It can provide fixes to any performance issues that may occur, including security performance.

When customers choose the Automatic Update service, the product firmware will automatically be detected whether there is a newer firmware version, and if there is a newer version, the latest firmware will be automatically downloaded and installed. The entire upgrade process will not involve any of customer's personal data, only MAC/model/firmware version number will be verified. The latest firmware can be found at Yealink [support center](#).

Yealink Automatic Firmware Update Service is based on [Microsoft Azure](#), with data center in Paris, France. And to deliver higher availability, lower latency, greater scale, and more secure experiences, [Azure Front Door](#) service is adopted, which is Microsoft's modern cloud Content Delivery Network (CDN) that provides fast, reliable, and secure access between users and applications' static and dynamic web content across the globe. Azure Front Door delivers content using Microsoft's global edge network with hundreds of [global and local points of presence \(PoPs\)](#) distributed around the world close to both enterprise and consumer end users.

## **Yealink Device Management Service**

To manager Yealink video and voice communication devices, the Yealink Device Management Platform offers a comprehensive management solution with key benefits:

- Batch deployment & management
- Timer task with flexibility
- Remote diagnostics
- Real-time alarm
- Statistics & reports

Yealink provides two optional services for enterprise customers to deploy the DM (Device Management) system.

1. On-premise service with YDMP (Yealink Device Management Platform). Customers install Yealink DM software in their own datacenter
2. Cloud-based service with [YMCS \(Yealink Management Cloud Service\)](#). Customers use Yealink's DM service built on trusted cloud [Microsoft Azure](#), one of the most secure and reliable cloud platforms available today, with

data centers in USA, Europe and Australia, where YMCS operations will store data separately in accordance with local legal and regulatory requirements.

### **YMCS Data Center (Separately)**



### **Yealink Redirection and Provisioning Service (RPS)**

Like all the others UC device manufacturers in the industry, Yealink provides Redirection and Provisioning Service (RPS) for channel partners and enterprise customers to implement the zero-touch deployment to Yealink UC devices.

Through RPS, service providers can greatly simplify mass deployment of Yealink phones, save efforts in configuring and shipping phones, reduce errors caused by complicated manual configuration. RPS is built on [Amazon AWS](#), and stores data separately in Virginia, USA and Hessen, Germany, and will migrate to Microsoft Azure in 2024.

## Yealink Device Cloud Service Domain and Data Center

	Domain	Data Center	Cloud Infrastructure Provider
Automatic Firmware Update Service	update.yealink.com	Europe (with CDN)	Microsoft Azure
YMCS	redirect.ymcs.yealink.com eu.ymcs.yealink.com eu-device-scheduler.ymcs.yealink.com eu-device.ymcs.yealink.com	Europe	Microsoft Azure
	us.ymcs.yealink.com us-device-scheduler.ymcs.yealink.com us-device.ymcs.yealink.com	America	
	Pending (October 2023)	Australia	
RPS	rpscloud.yealink.com rps.yealink.com	America Europe	Amazon AWS (will migrate to Microsoft Azure in 2024)

### Yealink Commitment to Security

Yealink is an international, non-governmental, privately held, publicly traded company that follows all existing public company regulations and norms, displaying our commercial integrity and independence. Nobody else controls our company, interferes with our operations, or has any influence over our decisions.

Yealink incorporates security, compliance, and privacy into all products and services, integrating the best practices into everyday business operations. Yealink has acquired ISO 27001:2013, SOC2 Type 2 certification, and complies with GDPR and other applicable law. For more details, please refer to [Yealink Trust Center](#).

Yealink work together with Microsoft to provide complete Teams solutions for Fortune 500 and world-leading companies. Customer stories can be found [here](#).

As the world's communication and collaboration methods evolve, Yealink is committed to providing secure, reliable, innovative, and extraordinary experiences to customers across the world.